

Health and Wellbeing Board Briefing Note November 2024

BOB ICB Board Meeting

BOB ICB Operating Model

GP Collective Action

Hospital at Home

Winter vaccinations and Winter Health Hub

Change NHS

BOB ICB Board meetings

The most recent BOB ICB Board meeting took place on 19 September 2024. The papers can be found on then [BOB ICB website](#) . The next meeting will take place on 19 November 2024. Please see the website for papers.

BOB ICB Operating Model

Over the last few years, as the BOB ICB has been established, we have been through a lot of change. During 2024 we reviewed and refreshed our operating model, to clearly define our purpose, the roles and responsibilities within our organisation, and how we will work collaboratively with our partners across the health and care system

Our [operating model](#) was developed through consultation, collaboration and engagement with both our staff and partner organisations. The work we have done will allow the ICB:

- Focus on what we are uniquely placed to do as a system leadership organisation
- Deliver our core functions effectively and efficiently
- Build the right culture and behaviours to work well across our teams and in collaboration with our partners.

The ICB, in line with national policy, is committed to Place development, Place partnerships and over time, the delegation of responsibilities to Place for service delivery, allocating and managing resource, as the local partnerships mature.

As part of the operating model, a named member of the ICB executive team will have responsibility for strengthening relationships and collaboration between the ICB and each Place Partnership. This will create a direct connection between each place and the ICB

Board.

The Director of Place and Communities will be responsible for overseeing and leading the ICB's activity at place including budgets and resourcing, supported by three place focussed Associate Directors and the relevant joint commissioning leads. This approach aims to provide consistent and balanced support across our place partnerships.

GP Collective action

While, not declared an incident, the ICB has established a multidisciplinary Incident Management Team (IMT) to support oversight, escalation and management of any emergent issues associated with GP Collective Action. The IMT meets weekly and is linked with the weekly system chief operating officers' group to share early intelligence of issues and to inform timely management.

During this time of collective action, the NHS is asking the public to come forward as usual for care. GP practices are still required to be open between 8am and 6.30pm Monday to Friday and it is vital that patients still attend their appointments unless they are told otherwise. Patients should continue to use 111 for urgent medical help when their GP practice is unavailable and to call 999 in a serious or life-threatening emergency.

Hospital at Home

An independent evaluation by Health Innovation Oxford and Thames Valley carried out in 2023/24 assessed the impact and implementation of **Hospital at Home** across the BOB system.

These services have 500 adult beds and 12 paediatric beds and are delivered by multi-professional teams. They aim to prevent hospital admissions and support early discharge by providing hospital level support, care and treatment, either virtually or in person for up to 14 days in a patient's home or care home.

The evaluation found that between September 2023 and January 2024 the HaH services effectively managed a variety of acute illnesses and exacerbations of chronic conditions in adults including chronic obstructive pulmonary disease (COPD), COVID-19, heart failure, pneumonia and urinary tract infections, and provided palliative care for those with advanced or life-limiting illnesses. The children were primarily treated for acute bronchiolitis.

HaH intervention significantly reduced the need for emergency services within 28 days of discharge, particularly for older patients and those with longer HaH stays. Emergency admission rates fell by 73% for adults and 85% for children. There was also a reduction in ambulance journeys of 69% (83% for children) and a fall in calls to 111 of 58% (85% for children). Also, most patients (83% of adults and 97% of children) were discharged with no new or additional needs for support from health and social care.

Winter vaccinations and Winter Health Hub

Our winter vaccination programme started on 1 September. Thousands of children and adults are being offered their flu, COVID-19 and respiratory syncytial virus (RSV)

vaccinations. This is a key part of our winter pressures preparation, as we do all we can to protect our population from developing serious illnesses over the winter months. Of note, the RSV vaccine is being offered for the first time this winter to people aged 75-79 and to pregnant women from 28 weeks.

The uptake for COVID jabs across BOB so far is the highest in the SE region together with H&loW.

The ICB's new online Winter Health Hub [Winter health hub - Stay Well \(staywell-bob.nhs.uk\)](https://www.bob.nhs.uk) has information on seasonal vaccinations, NHS Choices, respiratory conditions and other topics, and is a one stop shop for all our winter advice and support.

Change NHS – national engagement exercise

A joint DHSC and NHS England team has been established to deliver a 10-Year Health Plan. This plan will be published in the Spring 2025.

The plan will set out how we will deliver an **NHS fit for the future**, creating a truly modern health service designed to meet the changing needs of our changing population.

The plan will be co-developed with the public, staff and patients through a thorough and detailed engagement exercise which started on Monday 21 October 2024 and finishes at the end of December 2024.

There is a dedicated NHS engagement portal at <https://change.nhs.uk/en-GB/> where anyone can share their experiences - good, bad, and sometimes frustrating – which will help shape this once in a generation opportunity. Please share this as widely as possible through your networks.